

Healthy Start Quality Improvement (QI) Learning Academy Session 1: February 18, 2021

Homework

- Review and reflect on Deming's 14 points (see 14 Points one-pager)
- Tune into blame language and draw attention to inquiry around the process involved, not the person
- Look for the opportunity to ask who are we doing this for? Is this for the client, the agency, the funder?
- Draw a Power Map for your Healthy Start and its partners (see Power Mapping Tool handout)
- Start a learning journal – be as brief as you like and take a few notes about what you notice/how others react to your inquiry
- If you have time and passion, try drafting an equity project statement
- Use an inclusive tool if you can