

Virtual Healthy Start Grantees' Meeting  
Lunch Networking Café: Evaluation  
Day 2, June 25, 2020

Tricia Amonette: Tricia Amonette Bonee, Healthy Start TN, Lead Evaluator

Lisa Bain: Lisa Bain, Director of Healthy Start San Diego

Pam Parker: Pam Parker, Syracuse Healthy Star, Evaluator

Cody Mullen: Cody Mullen, Indiana Rural Health Association Healthy Start Communities that Care, Evaluation Director

Colleen Ayres-Griffin: Colleen Ayres-Griffin, Tulsa Health Dept HS, Evaluator

Phillip Nunn: Phillip Nunn, Shields for Families (Los Angeles, Evaluator

Ah Vang: ah vang - Babies First (Fresno , CA) - PD

Peggy Vander Meulen: Peggy Vander Meulen, PD, Strong Beginnings, Grand Rapids, MI

Marjie Mogul: Marjie Mogul, Philadelphia, Senior Director of Research & Evaluation

Elizabeth Anthony: Elizabeth Anthony, MomsFirst Cleveland OH, Evaluator

Mary Glidden: Mary Glidden HS Phoenix

Jennifer Beane: Jennifer Beane, Project Director - Clayton County Health District

Carol Gagliano: Carol Gagliano, Gadsden County Federal Healthy Start (Gadsden Woman to Woman Program), Director of Operations and Evaluation

dmiller: Donna Miller, Pittsburgh Healthy Start, Field Operations Support

Erica Maloney: Erica Maloney, Data, Evaluation, and QI Coordinator for Healthy Start, Pgh

Beth: Beth Langley - Healthy Start Tyler- Program Supervisor

jaxtell: Jenifer Axtell, Data Manager for Missouri Bootheel Healthy Start in Sikeston, MO

tenrigh2: Tracy Enright, Healthy Start at Johns Hopkins All Children's Hospital, Pinellas County, FL, Evaluator

Danielle Chiang: Danielle Chiang, Kansas City (MO), Lead Evaluator

Maria Huynh: Maria Huynh, Philadelphia Dept of Health Healthy Start, Program Evaluator

Linda Littlefield: Linda Littlefield, MSW / Project Director Great Plains Healthy Start / ND & SD

Su Phipps: Su Phipps CSC Healthy Start, Central OK. Healthy Start

Misha Taherbhai: Misha Taherbhai, Alameda County Healthy Start Initiative (ACHSI), Data Management Analyst

Bee Vang: Bee Vang, Fresno, CA

Cari Bogulski: Cari Bogulski, Health Start for Northwest Arkansas, Evaluator

davisjoh: Johanna davis DPH State of CT Epidemiologist

Kirk Knestis - Inciter: Kirk Knestis, Inciter (Washington, DC) evaluating a project in Baltimore.

Pam Hanks: Pam Hanks, Virginia Healthy Start Initiative, Project Director

Tracey: Tracey Morris Philadelphia Healthy Start Project Director

Rose Bishop: Rose Bishop, Program Director, Cobb Healthy Start, Marietta, Georgia

Jennifer E Raffo: Jennifer Raffo, Strong Beginnings, Grand Rapids, MI, Evaluator

carrudeb: Deb Carruthers

Xingpei Zhao: Xingpei Zhao, Midlands Healthy Start (Columbia, SC), Data Evaluator

Patricia McGrane: Patricia McGrane, Camden Healthy Start Evaluator, Family Health Initiatives

Jill Miller: Jill Miller, Alameda County Healthy Start Initiative, AC Public Health Dept. Oakland, Ca; Home Visiting Integration manager, CQI manager

Linda Littlefield: Great to see Vanessa and Chris!

Lindsay Bass: Lindsay Bass, Gift of Life Foundation, Director of Compliance and Quality Improvement, Montgomery AL

Kimberley Broomfield-Massey, PhD: Kimberley Broomfield-Massey, Atlanta Healthy Start Initiative

carrudeb: des moines, IA Quality Assurance

tressa tucker: Tressa Tucker, Evaluator Clayton County Board of Health Healthy Generations Project

Tonia Latsch: Tonia Latsch Clinical Supervisor Strong Beginnings Grand Rapids, MI

Jennifer Torres: Jennifer Torres, external evaluator for Inter-Tribal Council of Michigan

LaShonda D. Tate: LaShonda D. Tate, Westside Healthy Start, MCH Intern (Chicago, IL)

Quintella Matthews: Quintella Matthews, SIHF Healthcare HS, East St. Louis, IL

Jihong Liu: Jihong Liu, Midlands Healthy Start evaluator

Nichole Lehr: Nichole Lehr, Program Director, Greater Harrisburg Healthy Start

iPad: DaLanie Banks, Family Road of Greater Baton Rouge, Case Manager, Baton Rouge, LA

Jeffrey: Jeff Mayer, external evaluator, East St. Louis, IL

mariagajewski: Maria Gajewski, Strong Beginnings, Grand Rapids, Evaluator

Juliann's iPad: Juliann Soto, Case Manager, Community Health Center of Richmond, Staten Island, Ny

Tricia Amonette: Mixed Methods approaches to our grant

Kirk Knestis - Inciter: Mixed methods with delivery and performance measures emphasizing quantitative data; supported by web/phone interviews for qualitative depth re implementation.

Celeste Sanchez Lloyd: Celeste Lloyd, Strong Beginnings-GR, PM

Phillip Nunn: peggy - how do you get buy in from your control group?

Jennifer Torres: yes, love NVivo :)

Timika Anderson Reeves: NVivo is for qualitative

Timika Anderson Reeves: great resource

Linda Littlefield: wow very cool

jaxtell: We focus largely on quantitative measures and use a number of customized databases that allow us to monitor activities and outcomes in real-time. We have weekly reports that are distributed to all staff to keep everyone in the know.

Timika Anderson Reeves: we use a participatory approach and desire to more mixed methods but capacity is a barrier

jaxtell: Qualitative measures come directly from community focus groups and our clients through the CAN and Case Managers

Lisa Bain: I would like for HRSA to define for grantees "local evaluation" and "needs assessment". What are the basic parameters to meet? We are also keen to understand how and when to report outcomes for fathers (e.g. in the EHB).

Misha Taherbhai: Thank you Lisa, that was my question.

Timika Anderson Reeves: Great question Lisa

Maria Huynh: Same, thank you for asking Lisa

Lisa Osterman: We are just in our second year as a HS program and would like to get more clarity on what local evaluation expectations and requirements are.

Misha Taherbhai: Will a separate evaluation be required for maternal mortality grantees?

Tricia Amonette: We also use case studies to help give a mother's point of view of the program - what they like, dislike, thinks needs changing, etc, which we have used to help benefit the program as a whole to help mothers even more

Chris Lim: I'm having problems with my audio

Misha Taherbhai: Can you please explain how the local evaluation is separate from outcome reporting every year?

jaxtell: I have a question about the performance report due this month, would this be an appropriate place to ask?

jaxtell: Sorry, I only asked because we hadn't received a response from our PO yet.

Linda Littlefield:yes

Ah Vang: our local evaluation expertise capacity and funding limits our evaluation efforts

Elizabeth Anthony: Form 5 of the 2019 Federal HRSA EHB report includes Table 5 which asks for a count of Men 25+ years of age served by the grantee. I'm curious about what this count should capture. That is, what constitutes 'men served.'

Jennifer Torres: yes

Gracie-Ann Roberts-Harris: Yes

Kimberley Broomfield-Massey, PhD: yes

Su Phipps: Yes

mariagajewski: Yes

Peggy Vander Meulen: Yes

Hicham Rahmouni: yes

Phillip Nunn: yes

Carol Gagliano: Yes

Tricia Amonette: Yes, we do have a Mixed Methods plan along with Focus Group Case studies plan for mothers/dads, and then a Collaborative Evaluation Plan for our CAN

Lisa Osterman: No - we are in need of guidance about what should be included in a local evaluation plan (as a new grantee) and have not been able to get any information.

Lisa Osterman: We have expert evaluators on the team but need to know the parameters and requirements before developing and executing a plan.

Lisa Bain: @Elizabeth - there is no place to capture Men under age 25 on one of those forms (form 7 I think), which can lead to a discrepancy in numbers. We had to lump all men together in the age 25+ category to avoid this.

Peggy Vander Meulen: However, it was a surprise when we were asked to submit our "Local Evaluation Report" since we'd never been informed that a special separate report (separate from Performance and Progress Reports) would be required.

Phillip Nunn: Is anybody looking at environmental factors that contribute to outcomes?

Mary Glidden: I think the local evaluation plan is different from the outcome measures because the local evaluation is looking at evaluation your specific program and the outputs your program is doing. Its a lot of CQI

Misha Taherbhai: I'm concerned that our evaluation will be a contender with securing funds in the future. All the more reason to have a template and requirements. One grantees evaluation may be more rigorous than another's?

mike muni: Hey LISA!!!!

Peggy Vander Meulen: To Lisa: There is a place in Form 7 to add "Men udner 25" - I believe it's "Young Adults 18-25, also Adolescents 12-18

Timika Anderson Reeves: Can someone confirm how to report on the non HS benchmarks in the EHB. Is it okay to leave the fields blank

Lisa Bain: Hello @Michael Muni! I love reconnecting with everyone. :-)

Tim Holbert (he/his/him): My concern is for a quality national evaluation. Our site has been a HS grantee since before 2009. Each national evaluation plan has been deeply flawed. I'm concerned that the RFP for the new plan is just going out now when it should have gone out at the same time as the grantee awards.

Carol Gagliano: We focused our evaluation on some of the interventions we implemented, which is different from everyone.

Carol Gagliano: for

Carol Gagliano: In designing your plan, you need to account for your target population, environment, intervention, logic model, etc.

Tim Holbert (he/his/him): Our local evaluation is focused on the work of the program to affect hospital culturally specific policy and practice.

Jeffrey: Linda is correct! The local evaluation should fit the local Heathy Start Program..

Jewel Wright: As an evaluator, we use CQI - PDSA cycle to monitor progress and achieve success on benchmarks.

Misha Taherbhai: Thank you Linda, that was helpful!

Jennifer Torres: I concur with Linda. Our last evaluation was on breastfeeding and our current one is on AIAN infant mortality rates over time in the service area (we have Tribes across the state of Michigan who participate). These met our needs for learning about the program.

Mary Glidden: Lisa Bain I heard you created a great survey for participants or community members recently around health equity?

melinda vargas: if you can tell a case manager what is your nightmare as an evaluator and how to fix it, what would you say?

Peggy Vander Meulen: My concerns about the national evaluation - as I've shared multiple times over the past years - is that we're not comparing apples to apples in terms of risk and the comparison group.

Tim Holbert (he/his/him): Agree with Peggy

Cody Mullen: I'm concerned, as a new grantee that is working on getting all the current new forms and processes in place additional workflow that will be add to share the needed data at the national level. Want to ensure timely access to data for all stakeholders from local on up to the findings that we are researching

Elizabeth Anthony: Consistency in interpretation of requested data over time and across grantees.

jaxtell: Was the national evaluation the linkage with the VRO and PRAMS that happened a few years ago?

Linda Littlefield: Amen Elizabeth and Peggy

mike muni: Right back at you Lisa Bain

tenrigh2: I agree with Peggy, we also have a number of other MCH home visiting programs in our community, so many families have received services

Maria Huynh: Thank you Peggy! Good to know about limitations with Vitals Stats

Colleen Ayres-Griffin: When will we be able to review the full report on the evaluation that was done in 2017?

Chris Lim: That is correct, Vanessa. We linked data in 2017

Tim Holbert (he/his/him): Deeply concerned about the communication from the national evaluation. In the last cycle, we spent years working to participate in the national evaluation and never received even preliminary results and only now hearing about the results of that evaluation.

Jewel Wright: I agree with Tim.

Timika Anderson Reeves: echoing Tim's comment

Mary Glidden: Thats a big issue Tim, giving that information back to stakeholders and community members is incredibly important too

jaxtell: We had issues with clients not completing the PRAMS packets and we were tasked with attempting to get responses from them. We also had issues with data linkage with the VRO.

Misha Taherbhai: This time around, will we need to consent separately for the national evaluation?

jaxtell: It was a large time drain.

Chris Lim: Correct.

Tim Holbert (he/his/him): Agree with Jaxtell...it was a huge effort to participate.

Peggy Vander Meulen: Other concerns are the benchmark requirements - e.g., 90% father engagement during pregnancy when 92% of our clients are single, 20% are homeless, and many in abusive relationships. Also six-month breastfeeding expectation is unrealistic given our population. We could cherry pick lower-risk clients and meet the benchmarks.

Elizabeth Anthony: Yes, we very eager to read the final report from the first national evaluation!

Chris Lim: A evaluation design plan will be designed in a year long effort and will not resemble the previously completed evaluation

Linda Littlefield: YES PEggy!

Misha Taherbhai: Yes! looking forward to that report!

Peggy Vander Meulen: We (Strong Beginnings and MSU) would love to be a part of the national eval planning, even without the RFP

Jewel Wright: I agree with Peggy.

Chris Lim: Sorry, I am on a phone call now with HRSA Call Center to help a grantee with their performance report.

Ah Vang: Please recognize evaluation is challenging, as we see the national evaluation efforts - the report has still not be released. I'm hoping this grant cycle there's more clarity and continuity in definitions of all HS data requirements

Timika Anderson Reeves: How are others collecting and reporting on these measure for the performance report: CH 1 percentage of children with Medicaid/Chip LC 1 percentage of with adequate health insurance LC2 percentage of program participant abstaining form smoking

Tim Holbert (he/his/him): There is tremendous experience among HS grantee evaluators. HRSA should tap our knowledge and experience about how to design evaluations.

Carol Gagliano: It would be good to get more input from local HS evaluators on the RFP and national evaluation design.

Chris Lim: Yes, the final evaluation report is still under review

Patricia McGrane: The adequate health insurance question is not mandatory for Healthy Start

Jewel Wright: I didn't feel comfortable with the systems in place to upload data. That was a challenge.

Chris Lim: Correct, Vanesa

Jeffrey: Ditto, Tim and Carol!

Elizabeth Anthony: Agree with Tim and Carol.

tenrigh2: I completely agree with Tim and Carol. The programs can add a lot of value and context to evaluation planning

Maria Huynh: Is there a HS local evaluation group where experienced HS evaluators could connect with new HS evaluators?

Cari Bogulski: I would LOVE this, Maria!

Mary Glidden: Good questions Maria

Peggy Vander Meulen: NHSA had convened a national Eval Workgroup that halted when HS 2.0 came around. Should also be consulted for national work.

Tamika: We have integrated questions into our database that are linked to these performance measures, and then tabulated by participant type

Maria Huynh: Okay, thank you

Peggy Vander Meulen: Timika - that's what we do too. Capture data in database then Maria Gajewski and MSU pull the reports for me.

Colleen Ayres-Griffin: ACCURATE data

Peggy Vander Meulen: As PD: Nightmare - accurate and timely data entry.

Su Phipps: Agree to both

Timika Anderson Reeves: @Misha and @ Peggy thank you!

tenrigh2: Ditto on the accuracy and timeliness

Misha Taherbhai: Data Quality!

Danielle Chiang: agreed

Jill Miller: Need case managers assistance with improving data quality- timeliness, completeness, and accuracy.

Lisa Bain: when data is missing for a client (e.g. postpartum visit date) - ugh!

Tim Holbert (he/his/him): I would tell the case managers that my nightmare is continually shifting requirements from HRSA means shifting requirements for the data that they have to collect. and yes ditto data quality

Misha Taherbhai: Also, need to ensure each case manager is obtaining the data in a standardized way.

mariagajewski: Tim, yes. Shifting requirements and double work are challenges.

Linda Littlefield: Very true Tim

Jewel Wright: I'd like to add them not understanding the data definition can pose as an issue.

Peggy Vander Meulen: Also, changing reporting requirements. E.g., benchmark is for "All age-appropriate well child visits" but then EHB Performance Report has extra field, "No, of children with ANY / One WCV"

jaxtell: We see problems with case managers understanding that accurate data is imperative to continue to receive funding. They are focused on serving their clients and taking the time to complete more and more paperwork keeps them away from that

Ah Vang: Data is staff's worst nightmare---in the last grant period, data definitions kept changing



tenrigh2: We also need a new solid data dictionary that outlines the exact definitions of numerators and denominators or we will not all have comparable data

Jewel Wright: Yes, Ah Vang.

Carol Gagliano: We have found that for data and data entry to have meaning for staff, you need to make it usable to them via a true Management Information System. We spend a lot of time creating reports they can use to manage their work, see their own progress, and see how their work contributes to the big picture (overall outcomes). Plus, we got staff input in the design of the system so that it mirrors the way they function and do their work.

Misha Taherbhai: Ways to make data fun and useful for staff!

Linda Littlefield: Exactly

Tim Holbert (he/his/him): Our staff appreciate data. It has been a multi-year of building trust and showing how data is useful.

Ah Vang: staff started using the HS forms and then we hear today, new revised versions are coming out next week ----they are asking me if they need to re-administer...

jaxtell: The seemingly constant updates and changes and due dates is frustrating and causes friction between data staff and case management staff

Timika Anderson Reeves: @tenrigh2 agree with your comment

Carol Gagliano: Agree with tenright2

Misha Taherbhai: Our staff are using multiple databases which collect data for different funders. This is our biggest challenge.

Tim Holbert (he/his/him): yes, data dictionary.

Timika Anderson Reeves: Definitions are so important. It eliminates the human error of interpreting what is being asked for

Phillip Nunn: Yes, Ah. Changing the forms is killing me! That is giving me nightmares.

Danielle Chiang: agreed to that

Misha Taherbhai: agreed! I thought we were at the final version.

Cari Bogulski: I'd love to brainstorm with folks about the best ways to present performance measures to our Community Action Network and other stakeholders. I want to make sure it's engaging and useful for multiple audiences.

melinda vargas: is there a training case managers can take about appropriate tracking or filling for data?

Hicham Rahmouni: Can you please touch on feedback loop (what happens to data we submit)? Would it be feasible to have regional slices to be able to benchmark regionally?

David de la Cruz: Hi Everyone. This is David de la Cruz from DHSPS. I am just getting back from a long deployment. So feel a bit disconnected. But wanted to chime in and acknowledge that I'm

following all of this VERY helpful feedback and comments. We hear you. And always try to do better. Stand by for responses to your specific questions.

Chris Lim: so I was saying, but having problems again w/ audio that I'm reading everyone's comments too

Hicham Rahmouni: feedback loop

Lisa Bain: So glad you are back David!

Peggy Vander Meulen: Welcome back! I'm serious about our offer to help with evaluation design.

Carol Gagliano: Me too

Timika Anderson Reeves: Welcome back David!

Tim Holbert (he/his/him): Welcome back, David! Thank you Chris and David. Yes we would all like to give feedback on the evaluation plan.

Lisa Bain: Agreed that grantee input is invaluable for a national evaluation design process. It will benefit us all.

Chris Lim: I can't address each comment, but I will say that we definitely will look at updating the data dictionary

Timika Anderson Reeves: Thanks Chris

Phillip Nunn: Yuck! Hahaha

Colleen Ayres-Griffin: I thought they just said a new dictionary will be out in a few weeks?

Chris Lim: yes

Chris Lim: that is correct, Colleen

Phillip Nunn: thanks, Vanessa. You were a great host!!!

Colleen Ayres-Griffin: thanks

Misha Taherbhai: Are the new versions of the Collection Forms very different?

Patricia McGrane: Great to hear - thanks, CHris.

Maria Huynh: Thank you!

Timika Anderson Reeves: Thanks for hosting the session!

Tim Holbert (he/his/him): Thanks Vanessa!!

jaxtell: Did they say that the updated aggregate report was available yet?

Gracie-Ann Roberts-Harris: Thank you

Carol Gagliano: Thank you

Rose Bishop: Thank you

Ah Vang: Thanks. any/more eval support would be appreciated

Chris Lim: correct

melinda vargas: is there a training case managers can take about appropriate tracking or filling for data?

Danielle Chiang: any reports we should be expecting?

Chris Lim: Hi Linda, I am a disconnected too, but will consider what you are saying to make sure alignment is evident

Chris Lim: Gosh, I'm sorry I'm still having audio issues

Tim Holbert (he/his/him): Thank you, Linda

Misha Taherbhai: Thank you!

Linda Littlefield: Thank you all

tenrigh2: Thank you. Look forward to opportunities to collaborate with other evaluators.