

Healthy Start Virtual Grantees Meeting

Lunch Networking Cafés: Consumers

**Day 1, June 24, 2020**

LILLIE FOX: Lillie Fox

Rich Kelley: Rich Kelley, Genesee Healthy Start, Flint MI, Fatherhood Coordinator

Yashica: Yashica Bryant, Westside Healthy Start, Consumer

Phillip Nunn: Phillip Nunn, Shields for Families (Los Angeles), Evaluator

Nayda Cruz: Nayda Cruz, Healthy Start Puerto Rico, TA Supervisor

Janet Olewe: Janet Olewe, Dallas Healthy Start, Dallas, TX. FIMR Coordinator

Amanda Henley: Amanda Henley Chicago II Westside Healthy Start Expert

jane taylor: I'm Jane, an improvement advisor to NICHQ for this project, here to understand your experiences and to learn. I live in Saint Paul (!)

LILLIE FOX: Lillie Fox Outreach Manger Pee Dee Healthy Start

Yashica: chicago IL

LaShonda D. Tate: LaShonda D. Tate, Westside Healthy Start, Maternal and Child Health Intern

Denise Martin: Denise Martin, The Foundation For Delaware County's Healthy Start Program located in Eddystone, PA, and I am the Outreach and Engagement Specialist and Cribs For Kids Coordinator

Victoria: Victoria Jones, Louisville Metro Healthy Start, former consumer, Advisor Chair, and peer advisor

tthao: Tong, Fresno, CA.

Briana Jackson: Briana Jackson, Healthy Pregnancy Program, Stoneville, MS and Healthy Pregnancy Coach

ccoleman: Hey everyone, I am Constance Coleman a Healthy pregnancy Coach with the Healthy Pregnancy program in Cleveland MS

Phillip Nunn: Denise, in Los Angeles we have been going to food banks and had some luck reaching pregnant women but share your frustration.

Denise Martin: Thanks Nikki and Phillip.

Amanda Henley: With masks being the new normal but it's scary not knowing if they are even effective

Nayda Cruz: we have pandemic, hurricane season ahead of us in Puerto Rico

Nayda Cruz: using virtual meetings that are already difficult in Puerto Rico because of the connectivity

Nayda Cruz: We need better media/ connection resources to reach rural areas

Phillip Nunn: We don't have enough affordable housing in Los Angeles. Jobs too.

LILLIE FOX: going to food banks to recruit clients

Nayda Cruz: drive-by is a good one

Phillip Nunn: I would like to hear more from consumers about their unspoken needs.

LILLIE FOX: that we be creative and innovative on how e reach and serve our clients

Amanda Henley: I was glad to have the opportunity to voice my challenges I'm looking forward to tomorrow's topics

iPhone: this is dakisha Mitchell I'm a consumer and I will be back tomorrow

Nikki Maffei: Information about breakout sessions: <https://www.healthystartepic.org/training-and-events/virtual-grantees-meeting/day-1/>

iPhone: dakisha, finding low income housing is a big issue for me

## **Day 2, June 25, 2020**

yashica bryant: Yashica Bryant, Westside healthy start chicago IL, Consumer

Regina Traylor: Regina Traylor, Gift of Life Foundation, Healthy Start, Montgomery, AL

Nikki Maffei: What are some of the unspoken needs of Healthy Start consumers?

lsmith: Louis Smith, FIS, Camden New Jersey

Eugenia Rodriguez: Health insurance for migrants.

lsmith: Unspoken Need - public transportation

Heather Grable: internet access, phone minutes to zoom with our participants

Heather Grable: We are based in a rural setting

Heather Grable: Some; it is difficult in rural settings

LILLIE FOX: cleaning up their record so that they can obtain public housing

lsmith: affordable housing

Shamise Quinn: housing is a huge problem

LILLIE FOX: Rural transportation

Jackie: Domestic Violence....I would like to inquire if anyone has any best practices for addressing this with participants

Amanda Henley: Hi I am Amanda Henley a Healthy Start Consumer Expert sorry I joined late what is the current topic

Nikki Maffei: Hi Amanda, we are speak about unspoken needs for consumers

Eugenia Rodriguez: We also were able to get coloring books, bubbles and crayons for older siblings entertainment.

Nikki Maffei: Are there other programs and agencies that you use for support and what do they do for you and your family?

Natasha Ray: Go Tamela!!

bdiaz: That's wonderful!! I love it...

brown\_dk: That's Awesome!! Seeing the fruit of your Labor!!

brown\_dk: What a Phenomenal program!!

Greg David: Our Healthy Start Participants love the fact that we do care for their success..... and they really like that we have a "parent store"

Shamise Quinn: what's a parent store? can you elaborate please?

Shamise Quinn: Thanks Greg!

bdiaz: Thank you Greg! That's awesome. I like that idea.

Greg David: You all are welcome...!!

Jhoselyn Jara: AWESOME! How do you get the car seats?

Greg David: And i treat all my case managers to lunch for recruiting the most dads/father figures for the month.

Greg David: @jhoselyn. We partner with the State Police and united way for those funds

brown\_dk: That's a great incentive for your case managers, Greg.

Jhoselyn Jara: Thank you!

Greg David: @Jhoselyn: WIC, Health Unit, Community Partners, Apt Complex, Consumers word of mouth are a few

Nikki Maffei: What challenges/solutions have we identified today?

Natasha Ray: Given the we are in pandemic mode and they way services are delivered have changed. One approach is to connect with non profits who are serving the Healthy Start population and allow what you offer to compliment their services.

Jhoselyn Jara: thank you!

Janet Olewe: Thank you for the recruiting ideas

Nikki Maffei: What strategies have we identified today?

Nikki Maffei: What resolutions have we come up with today?

Natasha Ray: Recruitment, Incentives, Retainment

brown\_dk: Recruitment challenges

Eliza Nelson: Breakout Sessions begin at 3pm. You can view the Breakout Zoom links here on the EPIC website: <https://www.healthystartepic.org/training-and-events/virtual-grantees-meeting/day-2/>

### **Day 3, June 26, 2020**

LILLIE FOX: Lillie Fox Pee Dee Healthy Start South Carolina

LILLIE FOX: Outreach Monitor

Carrie's iPhone: Carrie Sampson, RN for Healthy Start Robeson at the University of NC at Pembroke located in Pembroke, NC.

Ana: I would say support consumers with technology support. Telemental health can be a struggle for some.

Shamise Quinn: As a CAN coordinator, Always keep your ears to the streets and be aware of the resources that are being offered in the community and be mindful of the constant changes that are occurring

Ana: Encourage or connect consumers with mental health services because isolation can occur during the pandemic.

Ana: We have had a Zoom baby shower.

barbara: offer incentives

krystaldauphine's iPhone: we

Victoria: we have an advisory committee that includes current and former clients. so they can help influence what the protocols like for others in the community

Nikki Maffei: What challenges/solutions have we identified today?

iPhone: I would love to try a Baby Shower virtual

Kim Rutsito: Thank you for your testimony and this inspiring quote Tamela! :)

LaToyia: Thank you for sharing that was great! congratulations on your sobriety.

Ana: Thank you.

Nikki Maffei:

Final Plenary Session: <https://nichq.zoom.us/j/96674248653>

Meeting ID: 966 7424 8653

LILLIE FOX: Thank you all for and most of all for sharing.

Kathy - THD Healthy Start: Thank you for your authenticity Tamela as well as the consumers who spoke up ! Yay!

LaToyia: virtual applause

Carrie's Iphone: Thank you. 🙌🙌

LILLIE FOX: yay yay