

Virtual Healthy Start Grantees' Meeting
Lunch Networking Café: Community Action Network (CAN)
Day 2, June 25, 2020

Monica R: Monica Richardson, Project Director

Nayda Cruz: Nayda Cruz, HS Puerto Rico. TA Supervisor

Health Care Coalition Of Southern Oregon: Lee Ann Grogan, HS of Southern Oregon, Project Director

Lisa Matthews: Lisa Matthews, MomsFirst, Cleveland, OH, Project Director

Paula : Paula Brodie, Healthy Start East St. Louis, IL

Sarah McCashland: Sarah McCashland - Centerstone Indiana Healthy Start - Program Coordinator

Kelly Hansen - GHHS Outreach Coordinator: Kelly Hansen, Greater Harrisburg Healthy Start, Harrisburg, PA, Outreach Coordinator

Gaby Gonzalez: Gaby Gonzalez, Los Angeles County Department of Health Services MAMA'S Neighborhood, Administrative Assistant

Emmanuel Perez: Emmanuel Perez, Fatherhood Program Coordinator from the Healthy Start Brooklyn in New York City

Nestor Caballero: Nestor, Compton CA, Fatherhood

christy edmonds: Christy Edmonds, Project Manager, Tulsa Health Dept. Healthy Start

Leah.Johnson@centerstone.org: Leah Johnson, team lead, Centerstone healthy start in Tennessee

Christine Vang: Christine, CAN Coordinator, Babies First, Fresno, CA

Rodney Moore: Rodney Moore, New Haven Healthy Start, Men's Services Manager

Brittany D. Gordon: Brittany D. Gordon, Healthy Start Robeson, Pembroke, NC, Case Manager

Monica R: Monica Richardson, Project Director - Syracuse Healthy Start (Syracuse, NY)

Anna Gruver: Anna Gruver, Alameda County Healthy Start Initiative, Oakland, CA

Bonita Outland: Bonita Outland Heart of Georgia Healthy Start Dublin Ga RN care coordinator

mdoucet: Mayci Doucet; Lafayette, Louisiana; The Family Tree Healthy Start; CAN Coordinator

Andrea Fletcher: Andrea Fletcher Jasmine Project, CAN UM Miami

Imelda Cornelio: Imelda Cornelio Healthy Start Tyler CHW

Shawn Taylor: Shawn Taylor, Director of Programs, Healthy Babies Strong Families Healthy Start Program Colorado

kkenyon: Katie Kenyon, The Foundation for Delaware County Healthy Start program, Chester PA.
Community Engagement Director/CAN Coordinator

Angela Ramos: Angela Ramos, Program Coordinator, Newark Community Health Centers

Rich Kelley: Rich Kelley, Fatherhood Coordinator, Genesee Healthy Start, Flint MI

Jeff Keel: Jeff Kuehl Cobb and Douglas Public Health Marietta GA Grants Specialist

Ronnie Meyers, She/Her/Hers: Ronnie Meyers, Healthy Birth Initiatives, Multnomah County, Oregon,
Project Specialist and CAN Coordinator

OteliaGrace: Otelia Grace, Pee Dee Healthy Start Florence SC

Sidney Battle: Sidney Battle, Cook County Health, Program Manager

bonnie: Bonnie Bullard Care Manager Healthy Start Robeson

Rosemary Fournier: Rosemary Fournier - National Center for Fatality Review and Prevention. I
provide TA for FIMR, Fetal and Infant Mortality review. Hi Everyone!

Michelle's iPhone: Michelle Morgan- Case Manager, Indianapolis Healthy Start, Indiana

Dharvey: Denise Harvey Baltimore City Healthy Start Neighborhood Health Advocate

Julie DeClerque: Julie DeClerque, HS Triad Baby Love Plus I am Evaluation Partner

Candice Simon: Candice Simon, Public and Community Health Director - REACHUP, Inc./Central
Hillsborough Healthy Start Project

Varonica Caldwell: Varonica Caldwell, Five Rivers Healthy Start, Dayton, Ohio, Program Manager

Yalonda Johnson: the volume is tooo loud

Cynthia Price: Cynthia Price SIHF East St Louis Healthy Start -East St. Louis, IL Program and QI Manager

Heather Carr: Heather Carr, Director of Program Operations, South Georgia Healthy Start

Greg Moore: Greg Moore, Toledo-Lucas County Healthy Start, Toledo Ohio

Poulette Brewster: Poulette Brewster Queens Healthy Start, Queens NY

Capris Elmore: Capris Elmore, Healthy Start Loving Steps, Program Coordinator, Norfolk, Virginia

Jennifer's iPhone: Jennifer Murphy-James, Hopewell and Petersburg, Healthy Start Loving Steps,
OCDS, CHW

Joanah Wischmeier: Joanah Wischmeier, BSN, RN; Healthy Start Communities that C.A.R.E., Linton,
IN

Rachel Johnson: Rachel Johnson, Syracuse, NY (CAN Coordinator, Doula Coordinator, CHW Supervisor)

Chi-Chi Obianwu: Chi-Chi Obianwu- Institute for Population Health, Detroit, Michigan, CAN
Manager

Esther McCant: Esther McCant, Jasmine Project

Lilly Smith: Lilly Smith, Norfolk Loving Steps, Virginia Healthy Start

Chanacy Butler: Chanacy Butler, HS Loving Steps, Norfolk, VA CHW

Amy: Amy , Healthy Start, Fayetteville, AR; RN

Cynthia Price: Yes, SIHF ESL Healthy Start

Shara Finklea: Shara Finklea and I will begin working for Five Rivers Healthy Start as the CAN coordinator

Yalonda Johnson: Lacosta Ivy Community Network Coordinator,Mbrc

Esther McCant: Esther McCant, Education and Communications Coordinator, Jasmine Project in Miami, FL

Jennifer's iPhone: yes

Lilly Smith: Yes, we are do

Esther McCant: yes

Sandra Burns: Yes

Angela Ramos: Yes

Candice Simon: We do

Yalonda Johnson: yes

Shawn Taylor: Yes

dxs99425: LaTasha Melton. Petersburg

Jeff Keel: We used elements of Collective Impact organizing our CAN.

Annette Frazier: Hello Everyone My name is Annette Frazier and I am the Safe Sleep Coordinator from Philadelphia Healthy Start Program

Nayda Cruz: yes

Bianca Noroñas: Bianca Noroñas, Family Wellness Healthy Start , Hartford/New Britain Connecticut

dxs99425: Petersburg and Hopewell VA Health Start

Ronnie Meyers, She/Her/Hers: We are in the process of re-assessing the CI process that we facilitated several years ago.

Fbutler: Florence Butler Baltimore Healthy Start 610 N. Chester Street Baltimore Md. 21205

Andrea Fletcher: Yes, we do Jasmine Project, CAN UM Miami

Brandy White: brandy Watts , from Boston healthy start

Julie DeClerque: We are working on Accessing Child Care in one of our counties and in the other we have been focusing on transportation and lately focusing on addressing barriers and logistics in use of Medicaid Transportation

Sidney Battle: That's the goal. We are just getting started with our CAN so implementing a collective impact is definitely on the forefront. Any advice on where to begin on developing a collective impact with your CAN?

lareina anthony: LaReina Anthony CAN Coordinator uic chicago

Brandy White: is there a collective impact model floating around anywhere for reference?

Nayda Cruz: we do various of the exercises in the manual virtually resillently

Ronnie Meyers, She/Her/Hers: I did unmute myself but it isn't working!!!!

Joanah Wischmeier: There is Collective Impact info on the Healthy Start EPIC Center website under the CAN tab/info. I believe it can be found in the toolkit.

Rachel Johnson:PMAD & Trauma

Emmanuel Perez: Police Brutatlity in more recent times.

Jeff Keel: Transportation issues,, Housing issues, Parenting Classes

Joanah Wischmeier: Transportation for us as well.

Juliet Rutter HCCSO: Information sharing (about what services are available in our community), mental health access, and COVID-19 responses (filling the gaps left by social distancing and other preventative measures).

Cynthia Price: SIHF ESL Healthy Start is housed within an FQHC which is required to have a Community based Board. Also like Ronny there were two Community Impact Groups in our County, St. Clair County. Our Consortium/CAN is aligned with the Health Department Maternal and Child Health workgroup which is a component of a larger Collective Impact Group. This has been quite successful since ESL HS Project Director and myself are the Co-Leads for this MCH Workgroup. Our CAN is more inclusive now.

Nayda Cruz: Poverty, One Single Family- mothers alone with their babies

Candice Simon: COVID-19, discussing mental health and how to speak to children about racism, transportation, housing, finances

Brandy White: supporting policies that address maternal health disparities... FIMR , maternal health , doula bills for Medicaid incentives ,policies... promoting preconception health for women in their reproductive years...

Lilly Smith: We found that due to COVID, parents were in need of tutors for their children.

Lisa Matthews: Transportation issues as well in Cleveland Ohio

MP Thomas: Our CAN is doing Uplifting Thursdays, to assist with mental health.

Brandy White: we provided Mutual Aid and Virtual Support for our CAN members

MP Thomas: (Uplifting Thursdays started with COVID-19.)

Brandy White: provide*** both which ** since covid we provide virtual physical leveraging our network

Ronnie Meyers, She/Her/Hers: We have been looking at how COVID19 is affecting Black maternal health and birthing processes, men's health, and have regular COVID19 updates at all of our meetings. We have been working on problems related to doulas not being able to attend births and our leadership has made progress with one of our healthcare partners.

Naomie J: Well Child Visits and Immunizations have gone down since COVID. I am noticing a lot of distrust between the Black Community and Healthcare in general, but especially with the very unknown factors of COVID

Brandy White: does anyone use membership collection methods such as membership forms? Also interested to know about MOU with partnering organizations?

Sarah Moore: Our CAN includes members of the community, representation from 3 of the 4 major hospital systems, social services providers, and public transportation (because it's one of the biggest barriers for our clients)

Ronnie Meyers, She/Her/Hers: We also had a focus on COVID19 and mental/emotional health.

Sarah Moore: Yes, we have MOUs

Ronnie Meyers, She/Her/Hers: Our CAN has consumers, community members, community based organizations, healthcare organization reps, and government program reps.

Cynthia Price: Yes we have MOUs with specific organizations/agencies.

Selena Coley - Hospital Council of NWO: No

Selena Coley - Hospital Council of NWO: Still can't hear you

Lisa Matthews: Community Social Service Agencies, Partners who serve the same families as Healthy Start, hospital partners, infant mortality ambassador volunteers, local government, WIC, Community Health Members, Case Managers, however very few consumers which we are trying to address.

Ronnie Meyers, She/Her/Hers: What are infant mortality ambassador volunteers?

Lisa Matthews: Volunteers that have reached out to our project about how they can be engaged to assist in reducing disparities in infant mortality, many are college students working on their graduation project or retired health professionals. Based on their interest, we utilize their strengths in various capacities.

Andrea Fletcher: Finding Folks who Have common interest in community focused on.

Brandy White: we provide incentives and have on site child care

Brandy White: at can meetings

Lilly Smith: Norfolk, s CAN has insurance providers, home visiting programs, hospital staff members, health department staff, and program participants and staff members.

Cynthia Price: Personal Invitation is the best. The Greater East St. Louis area is Urban but small community where people know each. People are accustomed to working well with each other especially those who work with Mothers and Children and Families.

Lilly Smith: We do have partnering agreements with our members.

Ronnie Meyers, She/Her/Hers: Thank you Lisa! I'd love to talk with you more about that! Do you mind emailing me at ronnie.w.meyers@multco.us?

Brandy White: \$50 gift cards

Sidney Battle: What does the partnering agreements and MOU's solidify? Have you seen an increased commitment due to these agreements?

Health Care Coalition Of Southern Oregon: We do \$25 gift cards

Brandy White: and also taxi vouchers for those traveling

Christine Vang: \$25 gift card, provide bus passes for transportation and continental breakfast

owusur: Offer \$25 Walmart cards to consumers and also encourage them to bring their young ones and other family members to meetings

MP Thomas: Healthy Start Brooklyn gives \$50 for a two-hour steering committee meeting and \$25 for a two-hour general meeting (when they're more listening).

Yalonda Johnson: I utilize the organization Facebook page and website to keep the CAN members engaged and have also created my own Facebook page as well. I communicate through messenger for video conference and have also posted a video presentation on my Facebook page about CAN as a tool for training to help keep the CAN Members engaged, also utilizing ZOOM for our monthly meetings are helpful. We will be discussing pregnancy and exercise tonight through ZOOM for our monthly CAN meeting and have a great presenter. We are utilizing giftcard this month as an incentive. Lacosta Ivy

MP Thomas: We have not resumed our general meetings, and one concern is how we'd handle stipends for a virtual meeting.

Joanah Wischmeier: Our CAN is currently working with the Indiana State Dept. of Health. The ISDH is involved in our CAN to provide data, information as well as assist in providing continuing education hours for our health care professionals that attend and assist in leading and keeping CAN members engaged. In addition, the ISDH can also provide pack-n-plays, etc.. for HS participants that attend and participate in the CAN.

MP Thomas: We use Zoom for our steering committee meetings, and we'll be paying stipends by direct deposit. (It's taking a while to get set up, though.) For participants without a SSN, we'll use gift cards, which I'll deliver in person.

Julie Davis: We use microsoft teams

Brandy White: we haven't given \$\$ incentives other than virtual support but we have topics that are pretty cool like that, positive affirmation workshop, emotions wellness training, and art classes

Andrea Fletcher: share resources that are available in the coia zoom

Brandy White: also target has E GIFT CARDS that's can be emailed

mdoucet: Incentives (gift cards) are mailed or delivered by touchless drop off by case managers

Gaby Gonzalez: Due to COVID-19, we have had to re-schedule some of our CAN meetings. In the meantime though, in order to keep members engaged, we have hosted educational events. For example, we had a Juneteenth event last Friday in order to discuss the history and meaning behind that day. We also hosted a Birth Stories event for Black mothers to share their birthing experience. CAN members were invited, however it didn't have a typical agenda for those meetings (ie. discussing subcommittee, vision/mission, etc.). So far, we have received positive feedback!

Juarlyn Smith: We haven't started our C.A.N. yet

Health Care Coalition Of Southern Oregon: We haven't had parents participating in our virtual meetings. We have done surveys during this time with our consumers and have mailed gift cards to our participants for participating with that.

Cynthia Price: We did our CAN meeting in June via ZOOM meeting. It was our first meeting via Zoom. In the past we have only given incentives to consumers.

Eulalia Gillum: Univ. of Houston Healthy Start (in Houston) only holds CAN meetings bi-monthly. I have had 2 successful virtual meetings since the stay/work-at-home orders. No incentives other than the lunch that was provided during face to face meetings.

Lilly Smith: We do not offer financial incentives. When we physically met, we provided transportation for the clients who wanted to participate.

Lilly Smith: To start our CAN, we had an open house and invited organizations that were met through outreach activities.

Nayda Cruz: In person, snacks and lunch

Lisa Matthews: Do you use HS funds to pay for the gift cards or other sources of funds?

Selena Coley - Hospital Council of NWO: Gift cards and gas cards are very helpful for our community members

Gaby Gonzalez: We use gift cards, (before COVID) provided food and childcare, and are in discussion of providing stipends to those involved in subcommittees.

MP Thomas: We're in a health dept., and we use HS funding. We got written permission from HRSA a few years ago. Happy to share that correspondence with anyone who'd find it helpful.
mthomas7@health.nyc.gov

Gaby Gonzalez: We meet bimonthly as well!

Selena Coley - Hospital Council of NWO: leverage existing funding

MP Thomas: Yes, it's Mary-Powell! Hi, Dianne. :-)

Leah.Johnson@centerstone.org: how are gift cards billed to the grant?

Greg Moore: Some of the Medicaid Insurance companies will provide items to be raffled off and diapers for events and meetings

Selena Coley - Hospital Council of NWO: could be billed as a barrier removal.

Selena Coley - Hospital Council of NWO: depends on the funding source

Jeff Keel: we have separate CAN groups based on the action item

owusur: We have a mixture of backgrounds. Going to explore meeting with just consumers to share birthing experience

Eulalia Gillum: UHHS has one collective network; however, as a new project, we have been challenged in securing program participants.

Yalonda Johnson: Carolyn Davis, MBRC Lead Community Health Worker We have two separate CAN's we have our consumers and clients and volunteers.

Brandy White: we have workgroups that have more specialized area of expertise I.e, preconception health

Andrea Fletcher: we raffle off center pieces used on the table as decoration . we have one (1) can provide breakfast and lunch

Rachel Johnson: Interested in hearing more about "2 CAN's" — one with professionals and one with community members/consumers?

Greg Moore: Yes, we have 3 subcommittees ...Maternal Health, Maternal Education, and Social Determinants of Health....since so many folks have different interests...pre-covid19 we met monthly

Alma Idehen: We have one combined CAN which has workgroups with consumers and other stakeholders. everyone has equal voice..... we train and support consumers to integrate.

Nayda Cruz: 2- one rural one metropolitan area

Lilly Smith: Asking open-ended questions and asking for everyone to include their input. We may begin the smaller committees once we determine the specific ways to address the workplan.

Health Care Coalition Of Southern Oregon: We've had issues with professionals not wanting families/parents at the same table. Have others encountered this with partners?

Brandy White: yes we have health ambassadors that orient our community members and other stakeholders

Greg Moore: We have tried to have some meetings geared to consumers...held at community rooms in apartment complexes...that are held later in the day/night...and then we have more of an agency geared agenda/data/stats held during the day at libraries

Brandy White: we do not have FIMR but elected officials are partnering to support and also community members with lived experience

Alma Idehen: We have a FIMR structure... not reviewing right now, but includes members of our CAN—

Rosemary Fournier: FIMRs bring the voices of the mothers and families who have lost an infant to the CAN - the stories and personal narratives of families can provide powerful information on how to improve care and services.

kkenyon: One of the subcommittees from our CAN conducted the Perinatal Periods Of Risk (members of our CAN and members of county's Child Death Review Team) and we used the data to action process in developing our five year plan for our larger collective impact process.

Nayda Cruz: no... not yet

Rosemary Fournier: Hi Dianne! Happy to be here.

Candice Simon: We invite organizations to our CAN meetings to educate our members on the preventable causes of mortality.

Joanah Wischmeier: Yes, we have FIMR involved in our CANs as well.

Lilly Smith: We no longer have a FIMR, but we do have a Mortality Review through the HD.

Elizabeth.Petty: rosemary can you email me on how you have set up your CANS. Thank you :)
elizabeth.petty@centerstone.org

Cynthia Price: We have a member of the Regional Child Death Review Team on our CAN. We don't have a FIMR established yet.

MP Thomas: We don't have MOU's but we require our subcontractors to serve on the CAN.

Lindsay Ciavarelli: We only have MOUs with folks we have formal financial contracts for services with

Selena Coley - Hospital Council of NWO: Yes, we have them with community-based partners

Lilly Smith: The MOUs we have are with organizations, not CAN members.

Juliet Rutter HCCSO: We have MOUs with our partners.

Rachel Johnson: We have a pending MOU with our Women's Opportunity Center to provide employment resources & training to consumers.

owusur: contractor partnership is a requirement in the contract

Nayda Cruz: like Lindsay said. That is for us too.

Alma Idehen: YES! it not only serves as a buy in, and accountability for the members to show up, follow through and promote the CAN. It also gives a 'swag' for community development and collaborating on common agendas

Brandy White: I did a research on CAN. I saw that some collect membership fees from organizations to help with incentives maybe . anyone here ?

Lindsay Ciavarelli: No, we don't do anything fee-related

Rosemary Fournier: I would love to hear if and how CANs are taking on the issues of embracing racism as a public health crisis.

Yalonda Johnson: What are some more ways to get CAN members enrolled in CAN and keep them engaged in CAN.

Alma Idehen: what are some measures of partnership or effectiveness of the CAN people have done?

Lilly Smith: No, we don't and can't collect fees.

Brandy White: yes we do @rosemary at Boston CAN

Andrea Fletcher: COVID 19 our CAN meeting discussed the changes in our agencies policies and shared info

MP Thomas: Dianne, fabulous job moderating!

Dianne Browne: Thank you MP.

Jeff Keel: Great session Thanks

Ronnie Meyers, She/Her/Hers: Thank you for facilitating, Dianne! Nice to see you again!!

Anna Gruver: Great job, Dianne, per usual. Very informative and helpful

Rosemary Fournier: Agree with MP - great job Dianne! Very engaging!