

# **Healthy Start “On the Ground” in New York City**

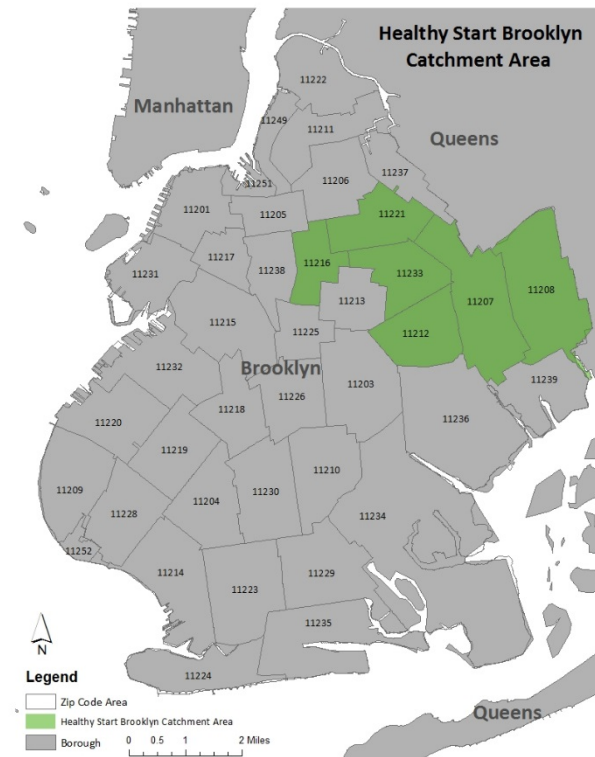
# Healthy Start “On the Ground” in New York City

## Brooklyn



# Healthy Start Project Overview

- How is your Healthy Start project organized?
  - 6 full-time staff (director, doula program, CAN, fatherhood, systems/resources/health education, administration)
  - 3 part-time staff (data, evaluation, outreach)
  - Serve pregnant women, expectant fathers, and new families
  - Focus on African-Americans in central and eastern Brooklyn



# Case Management Model

- Four programs, three subrecipients:
  - By My Side Birth Support Program (community-based doulas)
  - Nurse-Family Partnership (SCO)
  - Healthy Families (CAMBA)
  - Excellence Baby Academy (early childhood development)
- What does your referral system look like?
  - Home visitors make referrals, with assistance from care coordinator
  - Extensive resource guide



# Risk Assessment

- All clients considered at risk because of:
  - High levels of need in project area
  - Health disparities/inequities in project area
  - Structural and institutional racism
- Additional risk factors revealed during intake
  - Matched to experienced workers as needed
- Now analyzing birth outcomes and related factors, to create risk profiles

# HEALTHY START REGIONAL MEETING

STATEN ISLAND, NY

JULY 17, 2017

## JAMAICA SOUTHEAST QUEENS HEALTHY START

# Healthy Start Service Area

## JAMAICA SOUTHEAST QUEENS

### JSEQ Healthy Start

- ★ Jamaica Southeast Queens Healthy Start
- ★ Nurse-Family Partnership Jamaica
- ★ Safe Space NYC / Sheltering Arms
- ★ Queens Comprehensive Perinatal Council

### Hospitals

- Jamaica Hospital Medical Center
- Queens Hospital Center

### Jamaica Hospital Center Satellite Health Center

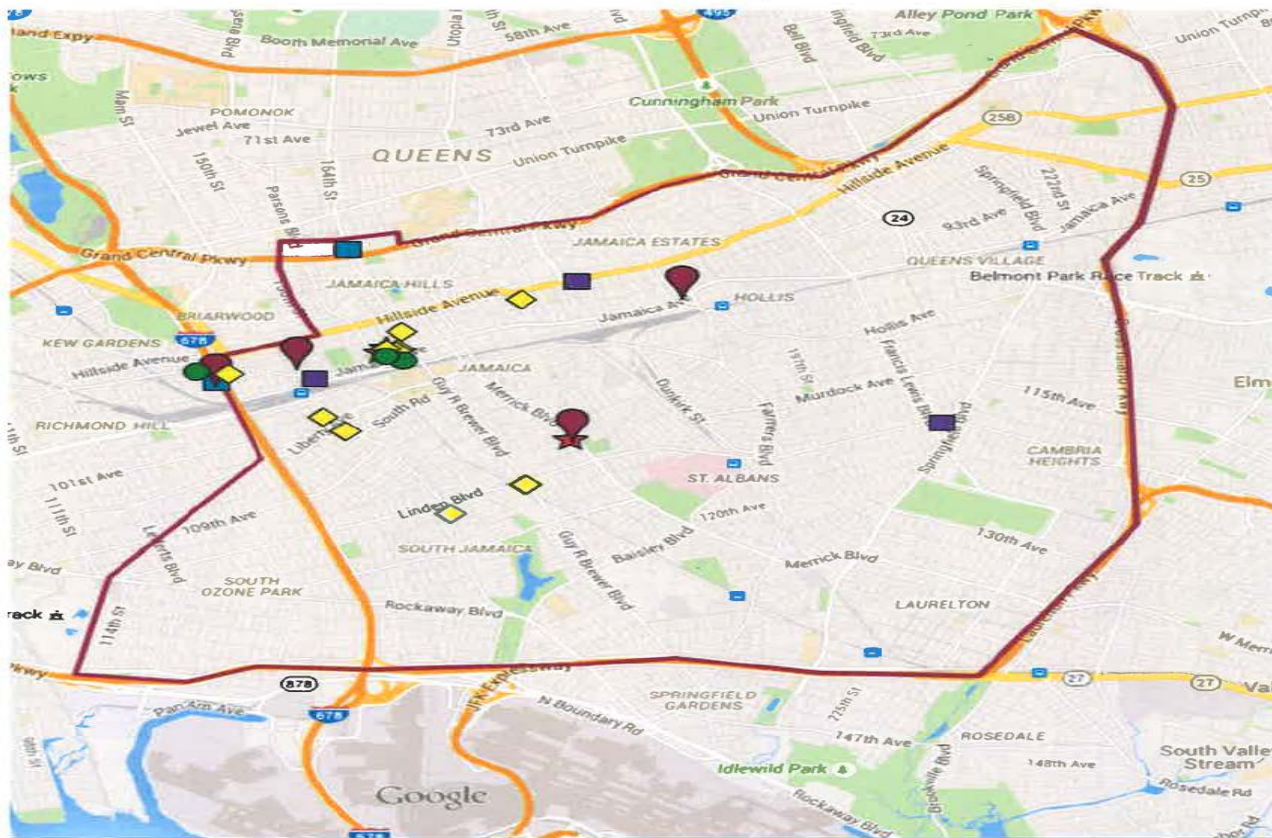
- ◆ Medisys Health Network Tan Victoria H MD
- ◆ Medisys Health Network
- ◆ Medisys Holks Family Care
- ◆ Medisys Health Network Inc
- ◆ Medisys Health Network

### FQHCs Identified by HRSA

- ◆ Hillside House Community Health Center
- ◆ Firehouse Health Center
- ◆ Queens Health Center
- ◆ Damian Family Care Center
- ◆ HELP/PSI Queens Health Center
- ◆ South Queens Community Health Center
- ◆ Salvation Army Jamaica Citadel
- ◆ Jamaica Family Assessment Center
- ◆ Joseph P. Addabbo Family Health Center at Sutphin Blvd.
- ◆ CHN Family Health Center

### Other Clinics

- AdvantageCare Physicians - Jamaica Estates Medical Office
- Emblem Health Neighborhood Center Cambria Heights
- Choices Women's Medical Center



### WIC

- WIC
- Public Health Solutions Neighborhood WIC Program
- WIC Program

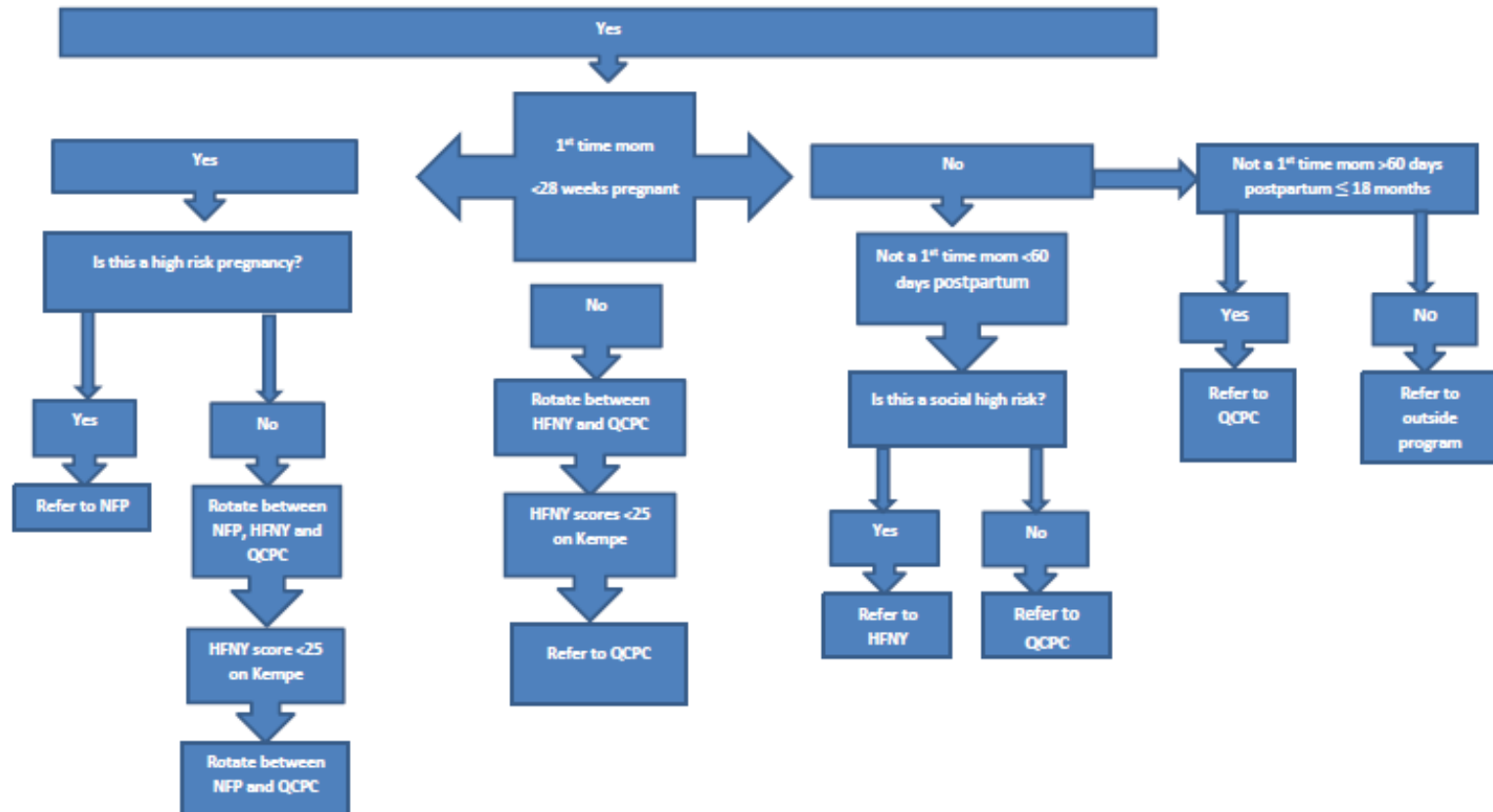
# Jamaica Healthy Start Partners

- *Public Health Solutions- Lead Grantee*
  - Centralized Intake for the three community home visiting programs, stakeholder and provider outreach. Responsible for direct reporting to HRSA and meeting deliverables of the project.
  - Mom's clubs, breastfeeding support, CAN leadership,
- *NYC DOHMH-Nurse Family Partnership(NFP)*
  - NFP, an evidence-based home visiting program. Staffed by Registered Nurse Home Visitors. Services provided to low-income, first-time moms. Nurses develop and foster a relationship with mom throughout pregnancy and remain with family until the child's 2<sup>nd</sup> birthdate.
- *Safe Space/Sheltering Arms- Healthy Families Jamaica*
  - Healthy Families America credentialed home visiting program. Staffed by paraprofessional Family Support Workers. Visits begin during pregnancy or up to >60 postpartum and continue until the child turns 5 or enters Head Start or Kindergarten. Fatherhood Support.
- *Queens Comprehensive Perinatal Council*
  - QCPC follows a community health worker model, utilizing the Parent as Teachers Curriculum. Staffed by three case coordinators who are culturally reflective of the community; completed the DYCD Family Development Training and Credentialing program, the Doula certification provided by DONA and the CLC. Home visits begin from pregnancy or by 18 months and continue until child is 2.



JSEQ HEALTHY START CATCHMENT AREA  
Pregnant or Parenting

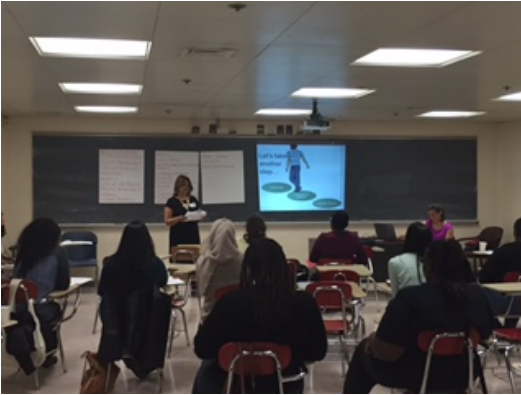
Resides in following zip codes:  
11411, 11412, 11432, 11433, 11434, 11436



# Risk Assessment

- Intake and Screening
- HFNY – KEMPE
- NFP – STAR
- QCPC – In process

# Program Success



# The Healthy Start Program Comes to the Bronx



*Bronx  
Healthy Start  
Partnership*

**Hal Strelnick, MD**  
**Bronx Healthy Start Partnership**  
**Department of Family & Social Medicine**  
**Albert Einstein College of Medicine**  
**July 17, 2017**



# Bronx Infant Mortality Rates by CDs

**Table 1. Healthy Start Program Eligibility: Infant Mortality for Black Women by Bronx Community Districts, 2007-2009**

Three Year Average (2007-2009) Data for IMR for Black in the Bronx by Community Districts

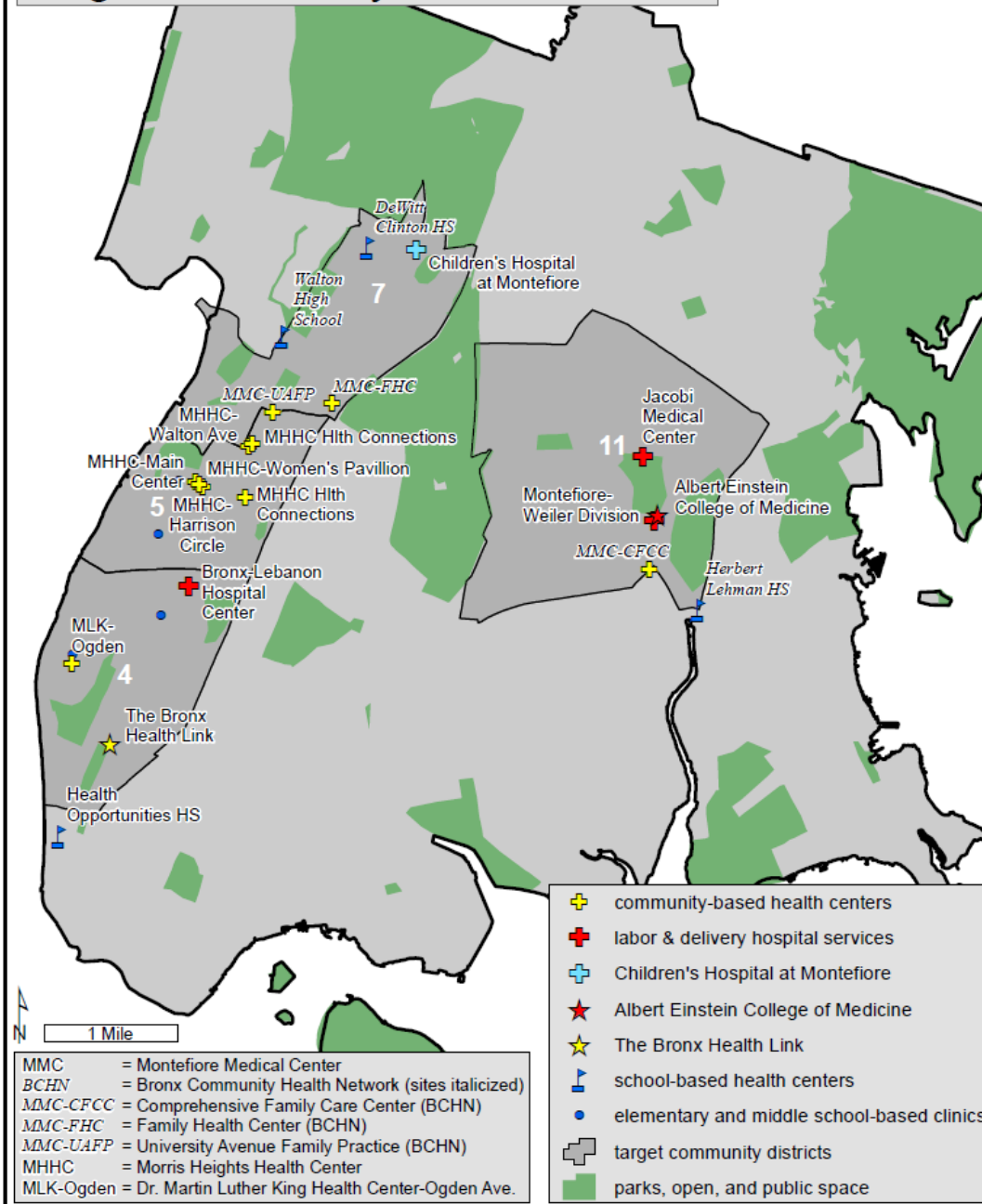
Community District	Mother's Age						Combined		
	<20 years old			20-29 years old					
	Live Births	Infant Deaths	IMR	Live Births	Infant Deaths	IMR	Live Births	Infant Deaths	IMR
Fordham (207)	89	1	11.2	679	10	14.7	768	11	14.3
Riverdale (208)	17	1	58.8	145	2	13.8	162	3	18.5
Pelham Parkway (211)	94	1	10.6	492	6	12.2	586	7	11.9
Concourse, Highbridge (204)	234	4	17.1	1448	13	9.0	1682	17	10.1
Unionport, Soundview (209)	233	1	4.3	1246	10	8.0	1479	11	7.4
Mott Haven (201)	192	2	10.4	757	6	7.9	949	8	8.4
University/Morris Heights (205)	218	6	27.5	1131	8	7.1	1349	14	10.4
Williamsbridge (212)	425	5	11.8	1933	12	6.2	2358	17	7.2
Throgs Neck (210)	67	0	0.0	335	2	6.0	402	2	5.0
East Tremont (206)	140	2	14.3	682	4	5.9	822	6	7.3
Hunts Point (202)	78	0	0.0	395	2	5.1	473	2	4.2
Morrisania (203)	193	3	15.5	989	5	5.1	1182	8	6.8
Total	1980	26	13.1	10232	80	7.8	12212	106	8.7
Sub-total of yellow				1316	18	13.7	4547	52	11.4
Target Community Districts highlighted in yellow									
12/19/2013									
Vital Statistics									
NYC DOHMH									

Healthy Start Eligibility >10.1/1,000

**Healthy Start Eligibility >10.1/1,000**

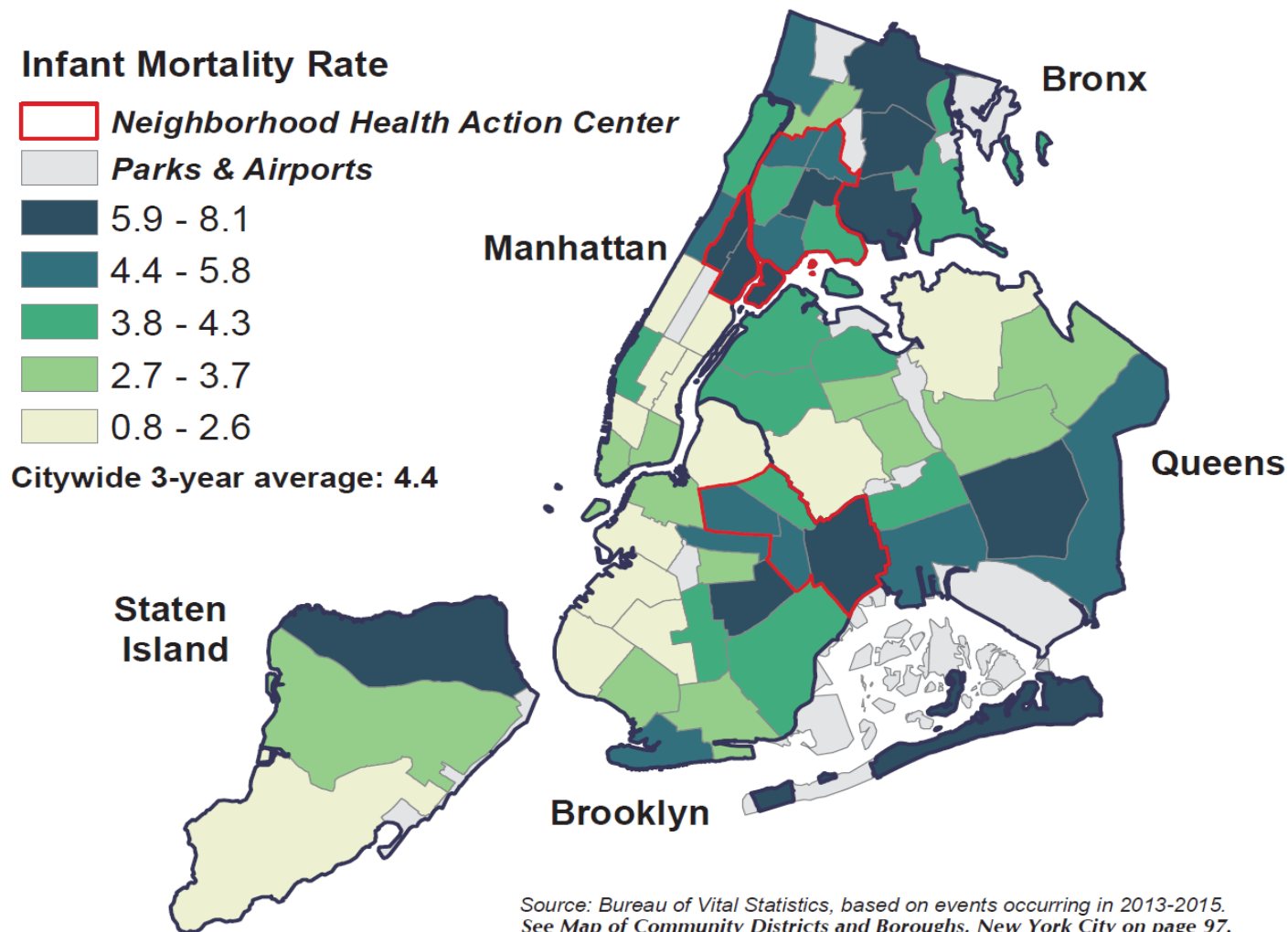
# Bronx Healthy Start Partnership: Target Community & Service Sites

## Community Districts 4, 5, 7 & 11



# INFANT MORTALITY

Figure 5. Average Infant Mortality Rate by Community District of Residence\* and Neighborhood Health Action Center\*, New York City, 2013–2015†

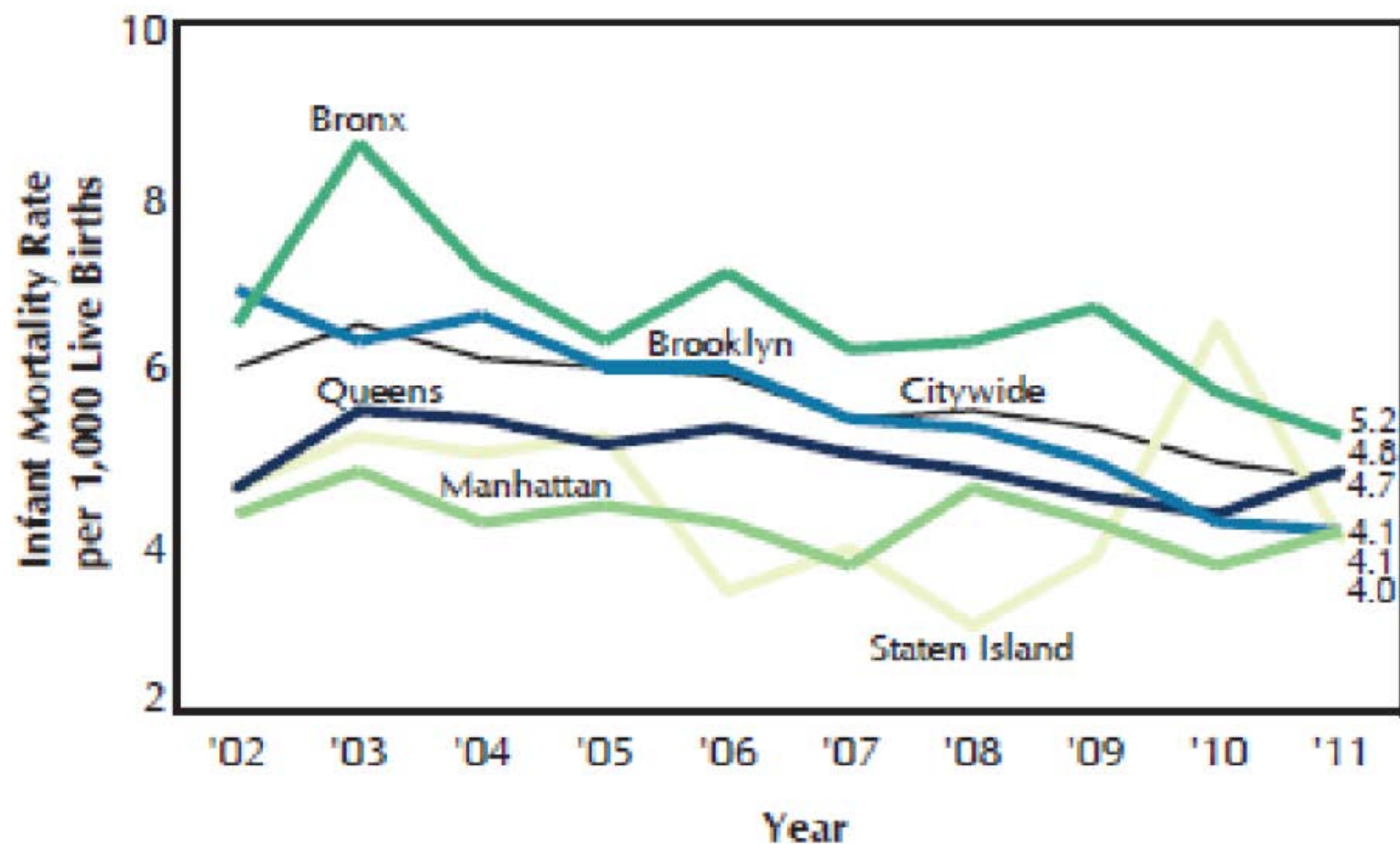


\*See Technical Notes: Community District (CD) and Neighborhood Health Action Center.

†Due to instability in the infant mortality rates by community district, rates are presented as three-year averages.

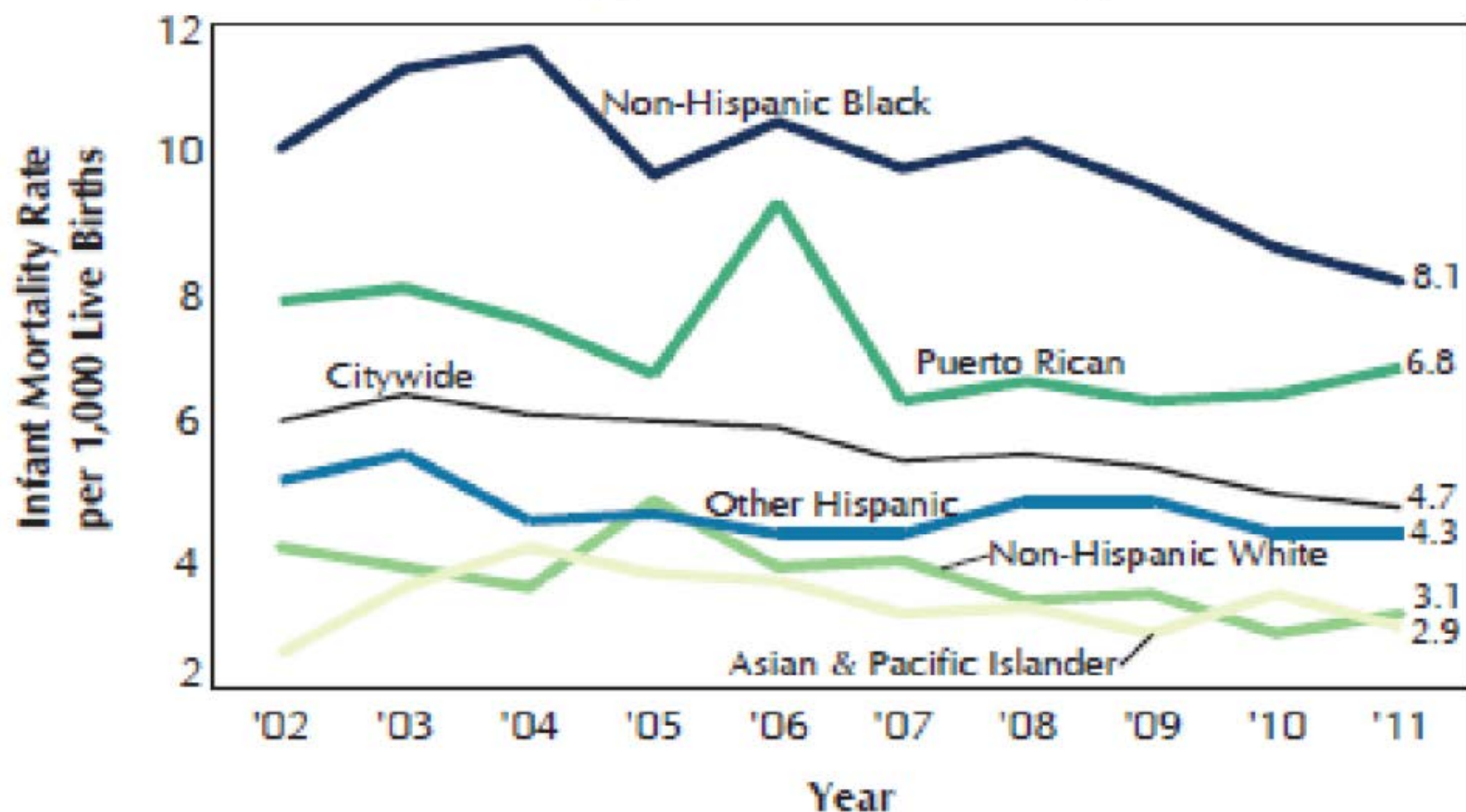


**Figure 6. Infant Mortality Rate by Borough of Residence, New York City, 2002–2011**





**Figure 3. Infant Mortality Rate by Mother's Racial/Ethnic Group, New York City, 2002–2011**



# The Majority of Infant Injury Deaths in NYC were Sleep-Related, 2004-2011 (80% [386/480])

- Average of 48 infants died every year from sleep-related injury (2004-2011): rate of 38.5 deaths/100,000 live births
- Infants: 28 days – 4 months old, **black** non-Hispanic infants, babies born **preterm**, and babies born to **teen mothers** at higher risk for sleep-related death than other infants
- Common environmental factors in sleep-related infant deaths:
  - Sleeping in an adult bed; excessive bedding
  - Sharing a bed with another sleeper,
  - Sleep positions other than on the infant's back.
- Overall infant injury death rates highest for **black** non-Hispanic infants, **infants living in the Bronx**, and infants living in **very-high-poverty neighborhoods**

# Bronx Healthy Start Partners



# Required Healthy Start Service Components

## 1. Improve Women's Health (*emphasis on home visiting--CHWs*)

N=450; case management, comprehensive assessment & coordination--  
“One Stop Shopping”—integration of lay & professional care—  
outreach to hard to reach women & families; partnerships, referrals,  
linkages: WIC, Head Start

- **Outreach & enrollment in health coverage under ACA**
- **Coordination & facilitation of access to health care services (HITE SITE & other referrals)**
- **Support for prevention & provision/tracking of services**
  - Women's clinical preventive services (i.e., prenatal, preconception, family planning, well-woman visits)
  - Inter-conception health care among high risk women (i.e., chronic disease management, behavioral/mental health care, reproductive health)
  - Health promotion & education (i.e., Healthy Start standardized curriculum)
  - Reproductive life planning

# Required Healthy Start Service Components

## 2. Promote Quality Services

- **Service coordination & systems integration** (i.e., PCMH for every family)
  - Assure PCMH (direct service & linkages)
  - Service coordination & systems integration
  - Previous MCH project activities & performance
  - MCH support without duplication
- **Focus on prevention & health promotion & health education**
  - Required health education (i.e., breastfeeding, immunization, safe sleep, family planning, smoking cessation, etc.)
  - Child Development Screening (i.e., tools, plans, referrals)
  - Evidence of effectiveness, cultural & linguistic appropriateness
- **Core competencies for workforce**
  - Staff training & supervision (i.e., CHWs, nurses, social workers, etc.)
  - Testing & remediation of workforce
  - Collaboration with Healthy Start EPIC Center for technical assistance
- **Standardized curriculum & interventions**
  - Local application of standardized curriculum
  - Other evidence-based models (e.g., **Centering Pregnancy**, **home visiting models**, **Partners for a Healthy Baby**)—literacy-appropriate, practical information

# Required Healthy Start Service Components

## 3. Strengthen Family Resilience

- **Address toxic stress & support delivery of trauma-informed care**
  - Integration of life course theory in program activities
  - Assessment & documentation of toxic stress-related risks
  - Staff training & development in trauma-informed care
- **Support mental & behavioral health**
  - Perinatal depression screening
  - Social-emotional development screening
  - Other tools for mental & behavioral health screening
  - Linkage & coordination activities with mental & behavioral health
- **Promotion of father involvement—Jarral Blount, consultant**
  - Engagement of fathers & paternal involvement in families
  - Tools for assessment & health promotion for men & fathers
  - Specific activities targeted towards men/fathers
- **Improving Parenting**
  - Parenting education (i.e., standardized curricula, tools, etc.)
  - Staff training & development
  - Evidence-based models & curricula

# Required Healthy Start Service Components

## 4. Achieve Collective Impact

- **Develop & use Community Action Network (CAN)**
- **Contribute to collective impact** (i.e., Community coalitions, collaboratives, etc.)

- **City Maternal & Child Health Collaborative (CityMatCH)**
- **Maternal, Infant, and Child Health Collaborative: Bronx Family Resources Collaborative**
- **March of Dimes community award**
- **CAN Meetings**

- May 18, 2016, “Collective Impact,” Reverend Alonzo Wyatt
- July 27, 2016, “Enhanced Fatherhood Engagement Strategies.” Charles Greene & Thomas Ryer, Claremont Neighborhood Center’s Young Fathers Program
- October 6, 2016, “Centering Pregnancy” programs in the Bronx
- January 25, 2017, “Bronx Doula Services”
- April 4, 2017, “Safe Sleep Forum”
- May 3, 2017, “Perinatal Mood and Anxiety Disorders” and
- June 28, 2017, “Toxic Stress and Trauma”

### **•Grand Rounds:**

- Department of Pediatrics, December 14, 2016
- Department of Family & Social Medicine, June 22, 2017
- Department of Ob/Gyn & Women’s Health, September 5, 2017

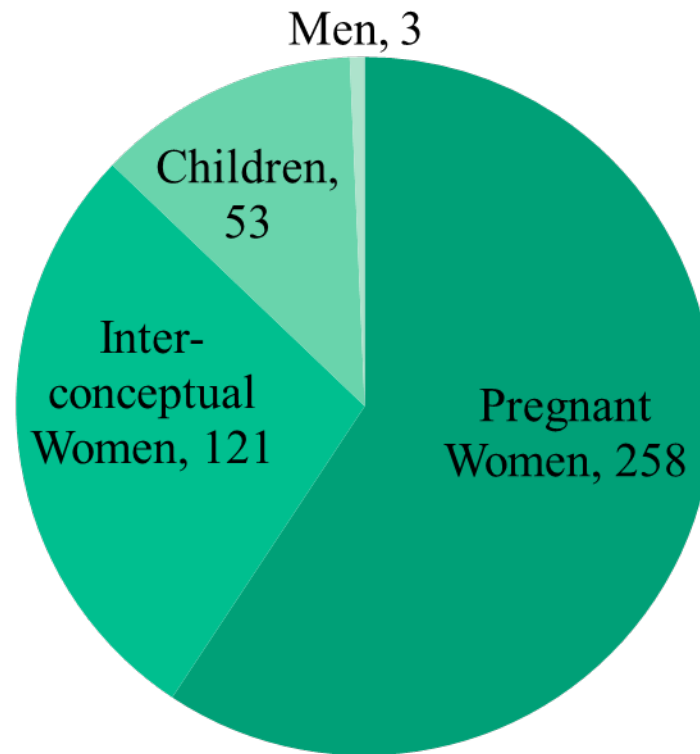
# Required Healthy Start Service Components

## 5. Increase Accountability through Quality Improvement, Performance Monitoring & Evaluation

- Use QI—**implement REDCap database system**
- **Conduct Performance Monitoring** (achieve MHCB benchmarks)
- **Conduct evaluation** (RE-AIM)—Arthur Blank & Zoon Naqvi
  - Program monitoring
  - **Participation in National Healthy Start Evaluation**

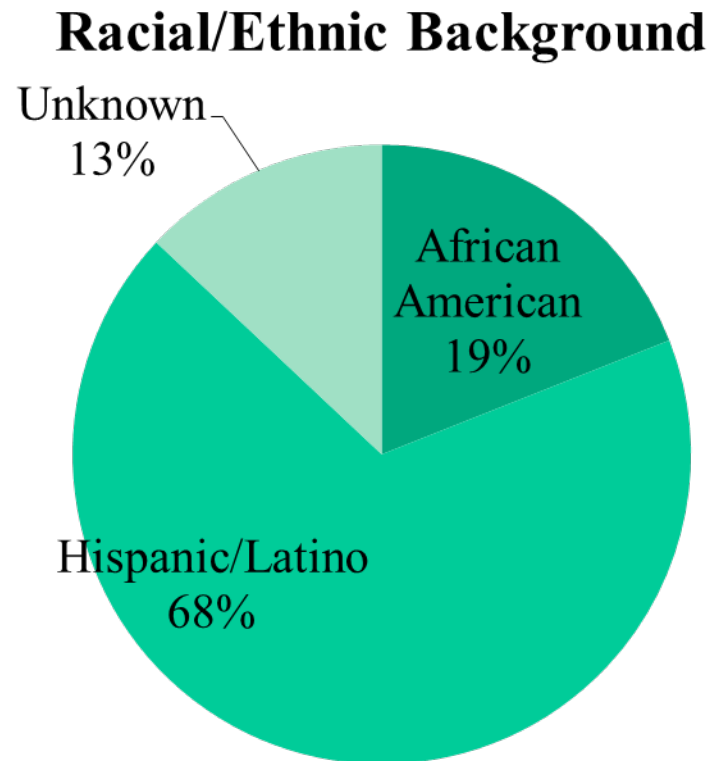


## **Bronx Healthy Start Partnership Enrollees, November 1, 2015-October 31, 2016**

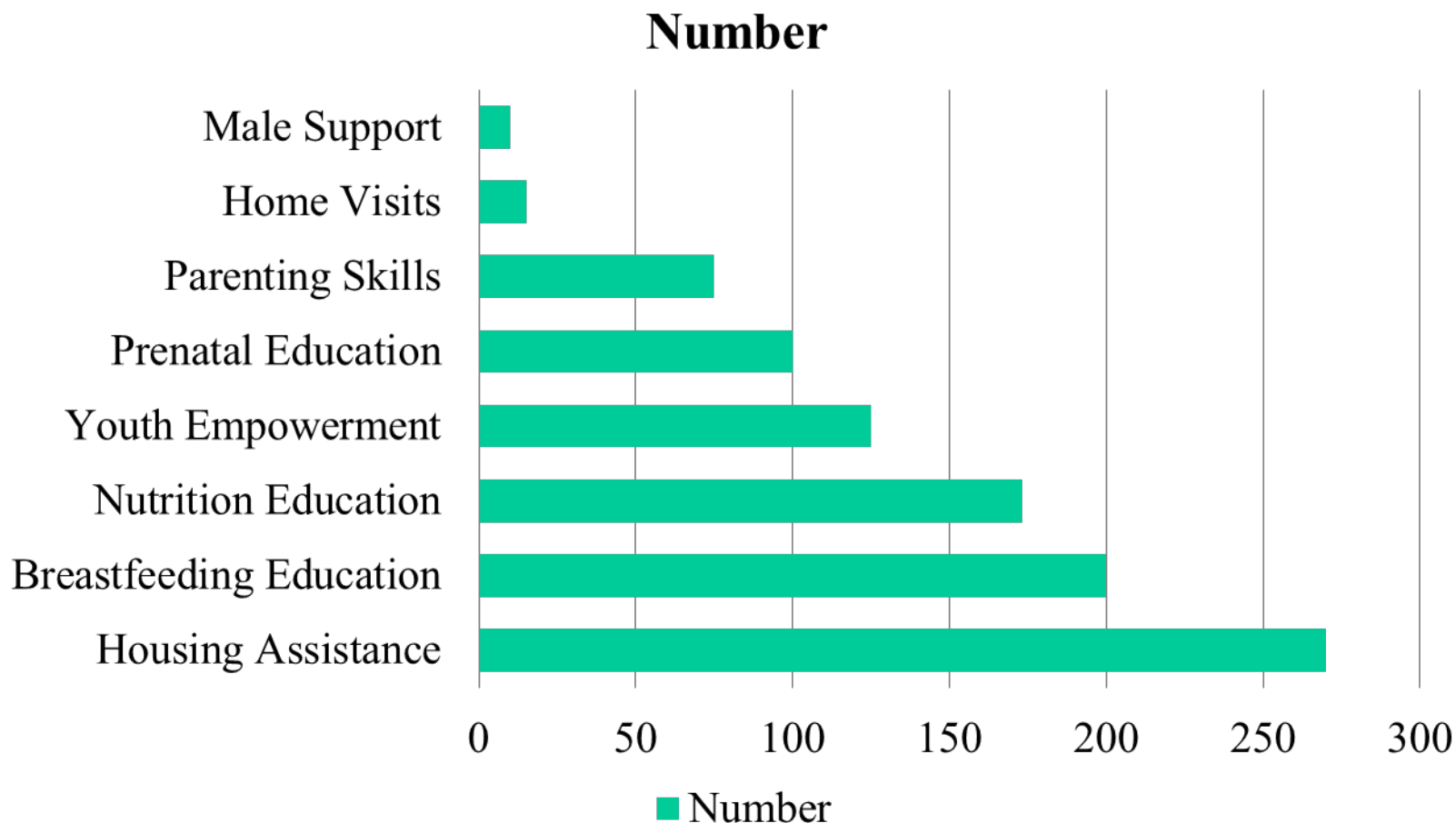


Total=435

# **Racial & Ethnic Origins, Bronx Healthy Start Enrollees, November 1, 2015—October 31, 2016**



# Bronx Healthy Start Partnership Services Offered, November 1, 2015—October 31, 2016





# What's Coming Next? Healthy Start & Epic EMR

## 1. **Best Practices Alert & Electronic Referral**

ⓘ This patient is eligible for the Bronx Healthy Start Program, which offers home visits, health education, screening, and social, psychological, and material support. ✓ Accept (1)

**Order** Do Not Order  Ambulatory Referral to Social Work

Acknowledge Reason

Select Option ▼

✓ Accept (1)

2. **FYI: Flag to identify all Healthy Start Enrollees**
3. **CHW home visit notes in patient's medical record**
4. **Improve Healthy Start-clinician communication**
5. **Revive Bronx Perinatal Consortium (neonatologists)**

# Special Thanks to:



Barbara (Bobbi) Hart



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Michelle Forrester, CHW  
Jay Izes  
Eleanor Larrier  
Emma Torres, CHW  
Renee Whiskey  
Angela Williams



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***Bronx  
Healthy Start  
Partnership***

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*Working to improve the  
birth outcomes experienced by  
the women of the Bronx*

# Thank You for Your Interest!

## **Referrals:**

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