**Contact Script**

Dear ,

You are being asked to join an evaluation study of the Healthy Start Program. We want to understand the experiences of women and children up to age two in the Healthy Start Program and the impact of the program on their health. This will help us understand what parts of the program help improve the health of participants and why they are successful, so that we can grow the most successful parts of the program. You can choose not to take part and if you join, you may quit at any time. There will be no penalty if you decide to quit the study. Your decision will not affect the services you are receiving or will receive.

You were asked to join the study because you [will] participate in a Healthy Start Program’s case management services. The Healthy Start Program Evaluation study began in August 2016 and is expected to end in March 2019. You are being asked to share personal information about you and, if relevant, your child[ren] up to age two during the evaluation study.

If you choose to participate, you will be interviewed today and during future Healthy Start visits. The interviews will range from 5 minutes to 60 minutes, depending on whether or not you are pregnant. Every participant will be asked to complete the **Demographic Form**, which takes about **5 minutes** to complete and the **Pregnancy History Form**, which takes about **10 minutes** to complete. If you are pregnant or become pregnant during the evaluation study, you will be asked to complete the **Prenatal Form**, which takes about **60 minutes** to complete. If you are not pregnant you will be asked to complete the **Preconception Form**, which takes about **60 minutes** to complete. Once you have delivered a baby, you will be asked to complete the **Postpartum Form**, which takes about **60 minutes** to complete, four to six weeks after you deliver your baby. Finally, six month to one year after delivering your baby, you will be asked to complete the **Interconception Form**, which takes about **60 minutes** to complete.

Any information you provide will be kept confidential to the extent allowed by law. You do not have to answer any question you do not want to, and you can end the interview at any time. The information collected will help the Healthy Start program(s) understand and improve the health of mothers and children up to age two.

**Are you interested in participating?**

**If yes**, thank you, we will now review and sign the informed consent form.

**If no**, is there anything I can do to make your participation in the evaluation study possible?